

System Requirements - version 9.4

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Document conventions

Version control is maintained to provide a history of the changes to this document. The version numbering matches the corresponding software release version. The most current release is listed first with earlier releases following in descending order.

Releases of TAB FusionRMS software use the following software versioning convention:

[Version # = Major #. Minor #. Build #]. For example, 9.4.0001.

This document applies to these TAB FusionRMS product packages:

- Essential
- Physical Recordkeeping
- Electronic Recordkeeping
- ► Enterprise

Table 1: Version control

| Version | Date |
|----------|------------------|
| 9.4.1411 | November 1, 2016 |
| 9.4.1381 | April 30, 2016 |

System requirements

The system requirements provide the complete listing of requirements for supported operating systems, database servers, software, hardware, and storage recommendations; ensure that your version and environment are evaluated using the applicable system requirements to confirm compatibility.

Prerequisites

Installation of TAB FusionRMS and some of its capabilities require prerequisite product support.

Databases

A supported version and edition of Microsoft[®] SQL Server[®] should be installed, configured, and available for use before installing TAB FusionRMS.

Microsoft[®] Internet Information Services (IIS)

IIS should be configured on your server to support Web Access before it is installed.

Devices

The Windows Mobile Device Center must be installed and enabled in order to use the Datalogic Memor X3 or Datalogic Elf mobile bar-code scanning devices with TAB FusionRMS.

SMTP server

In order to use the e-mail notification feature, there must be an SMTP (Simple Mail Transport Protocol) server available to handle the actual mail requests for the organization. For example, Microsoft Exchange Server provides SMTP facilities for sending e-mail messages, as do Sendmail, Postfix, QMail and other products.

The SMTP server may be located inside or outside an organization's network, but each TAB FusionRMS desktop client application must be able to make a TCP/IP connection to the SMTP server in order to send an e-mail message.

Operating systems

TAB FusionRMS is available in both Desktop and Web Access client applications. They are supported by Windows[®] client and server operating systems.

Desktop

TAB FusionRMS Desktop is a 32-bit thick client application that will run on 64-bit Windows using WOW64 technology. It includes both workstation and server components that can be installed on Windows client or server operating systems.

WOW64 (Windows 32-bit on Windows 64-bit), is an emulation layer that enables 32-bit Windows based applications to run seamlessly on 64-bit Windows.

The application can operate in standalone, network, or virtual environments. Virtualization is supported when applicable system requirements are met for the guest operating system.

Microsoft[®] .NET Framework 3.5.1 is required on all workstations and servers running the Desktop client application and its components. Depending on the operating system, it might need to be installed separately.

Web Access

TAB FusionRMS Web Access is a thin client application that is installed on an IIS web server. Users access the system with their web browser.

Microsoft[®] .NET Framework 4.5.2 is required on IIS web servers hosting the Web Access client application. Depending on the operating system, it might need to be installed separately.

Client operating systems

FusionRMS desktop client application components require installation on a supported Windows[®] operating system.

Table 2: Supported Windows® client operating systems

| Operating system | Editions | Preinstalled | Installed separately | Minimum FusionRMS version |
|-------------------------------|------------------|----------------------|----------------------------------------------|---------------------------------|
| Windows 10 Anniversary Update | 32-bit 64 bit | .NET Framework 4.6.2 | .NET Framework 3.5.1 .NET Framework 4.5.2 | 9.3 (all) |
| Windows 10 November Update | 32-bit 64 bit | .NET Framework 4.6.1 | .NET Framework 3.5.1 .NET Framework 4.5.2 | 9.3 (all) |
| Windows 10 | 32-bit 64 bit | .NET Framework 4.6 | .NET Framework 3.5.1 .NET Framework 4.5.2 | 9.3 (all) |
| Windows 8.1 | 32-bit 64 bit | .NET Framework 4.5.1 | .NET Framework 3.5.1 .NET Framework 4.5.2 | 9.3 (all) |
| Windows 8 | 32-bit 64 bit | .NET Framework 4.5 | .NET Framework 3.5.1 .NET Framework 4.5.2 | 9.3 (all) |

| Operating system | Editions | Preinstalled | Installed separately | Minimum FusionRMS version |
|-------------------|------------------|----------------------|----------------------------------------------|---------------------------------|
| Windows 7 SP1 | 32-bit 64 bit | .NET Framework 3.5.1 | .NET Framework 4.5.2 | 9.2 (all) |
| Windows Vista SP2 | 32-bit 64 bit | .NET Framework 3.0 | .NET Framework 3.5.1 .NET Framework 4.5.2 | 8.5 (all) |

All platforms - we recommend that the latest Windows Service Packs and critical updates are installed to ensure best compatibility and security.

Windows 7 - the .NET Framework requires SP1.

Windows Vista - Microsoft ends their product support on April 11, 2017.

Server operating systems

FusionRMS server components and the Web Access client application require installation on a supported Windows[®] server operating system.

Table 3: Supported Windows® server operating systems

| Operating system | Editions | Preinstalled | Installed separately | Minimum FusionRMS version |
|----------------------------|------------------|----------------------|----------------------------------------------|---------------------------------|
| Windows Server 2016 | 64-bit | .NET Framework 4.6.2 | .NET Framework 3.5.1 .NET Framework 4.5.2 | 9.3 (all) |
| Windows Server 2012 R2 | 64 bit | .NET Framework 4.5.1 | .NET Framework 3.5.1 .NET Framework 4.5.2 | 9.3 (all) |
| Windows Server 2012 | 64 bit | .NET Framework 4.5 | .NET Framework 3.5.1 .NET Framework 4.5.2 | 9.3 (all) |
| Windows Server 2008 R2 SP1 | 64 bit | .NET Framework 3.5 | .NET Framework 3.5.1 .NET Framework 4.5.2 | 9.0 (all) |
| Windows Server 2008 SP2 | 32-bit 64 bit | .NET Framework 3.0 | .NET Framework 3.5.1 .NET Framework 4.5.2 | 9.0 (all) |



All platforms - we recommend that the latest Windows Service Packs and critical updates are installed to ensure best compatibility and security.

Database servers

TAB FusionRMS uses Microsoft[®] SQL Server[®] as its relational database management system; check the listed versions, editions, prerequisites, and product minimums listed in this section to ensure compatibility.

| Server | Server edition | Minimum server version | Minimum FusionRMS version |
|--------------------|--------------------------------------------------------------|---------------------------|------------------------------|
| SQL Server 2014 | Express Standard Enterprise | SP1 (all) | 9.3 (all) |
| SQL Server 2012 | Express Standard Enterprise | SP2 (all) | 9.3 (all) |
| SQL Server 2008 R2 | Express Workgroup Datacenter Standard Enterprise | SP3 (all) | 9.0 (all) |
| SQL Server 2008 | Express Workgroup Standard Enterprise | SP4 (all) | 9.0 (all) |



To support full-text search capability, SQL Server[®] Express editions require the installation and set up of Advanced Services.

Windows software

TAB FusionRMS integrates with specific software applications to provide some of its capabilities; check the supported versions and product minimums listed in this section to ensure compatibility.

Desktop supported applications

The TAB FusionRMS Desktop client application supports Microsoft Office integration for Excel, Word, and Outlook.

| Software | Software version | Minimum FusionRMS version |
|------------------|---------------------|---------------------------------|
| Microsoft Office | 2016 ¹ | 9.4 |
| Microsoft Office | 2013 | 9.3 |
| Microsoft Office | 2010 | 9.0 |
| Microsoft Office | 2007 | 8.5 |

Table 5: Supported software and versions

Web browsers

TAB FusionRMS Web Access client application is installed on a web server; users will access the system using their web browser.

Table 6: Supported web browsers

| Browser | Browser version | Operating system | Minimum Web Access version |
|------------------------|-----------------|------------------------------------------------------------------------------------------------------------------------|-------------------------------|
| Internet Explorer (IE) | 11 and greater | Windows 10 Anniversary Update Windows 10 November Update Windows 10 Windows 8.1 Windows 8 Windows 7 SP1 | 9.3 (all) |
| Internet Explorer (IE) | 9 - 10 | Windows Vista SP2 Windows Server 2008 and 2008 R2 SP2 Windows Server 2012 and 2012 R2 SP2 | 8.5 (all) |

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⁶⁴⁻bit is not supported for this version.

| Browser | Browser version | Operating system | Minimum Web Access version |
|---------|-----------------|------------------------------------------------------------------------------------------------------------------------|-------------------------------|
| Chrome | 50 and greater | Windows 10 Anniversary Update Windows 10 November Update Windows 10 Windows 8.1 Windows 8 Windows 7 SP1 | 9.4 (all) |



Windows Vista - Microsoft ends their product support on April 11, 2017.

Windows hardware

TAB FusionRMS requires that certain hardware specifications be met; check the listed hardware types, deployment units, and requirements in this section to ensure compatibility.

Table 7: Minimum recommended Windows[®] hardware requirements

| Hardware | FusionRMS deployment | Minimum requirement |
|-----------------|----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Hard disk space | Server | Application installation: 1 GB minimum free hard disk space. File storage: 10 GB minimum free hard disk space. 40 GB or greater recommended. Server storage for document imaging: Server storage space can become an issue when implementing document imaging; planning requires consideration of the following factors: The average image size is approximately 30KB - 45KB per 8.5" x 11" document at 200 DPI. The number of documents to be scanned as a part of a back file conversion. The number of new documents scanned per work day. The length of time images remain in the imaging system. |
| | Workstation | Application installation: 750 MB minimum free hard disk space. File storage 40 GB minimum free hard disk space 15 GB free hard disk space recommended for temporary file storage. |
| | Server Workstation | Application installation: 2.85 GB minimum free hard disk space. File storage: 40 GB minimum free hard disk space 15 GB free hard disk space recommended for temporary file storage. Server storage for document imaging: This requirement is the same as for the server deployment unit. |
| Memory | Server | System memory: 512 MB minimum. 2 GB or greater recommended. |

| Hardware | FusionRMS deployment | Minimum requirement |
|----------------|----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | Workstation | System memory • 512 MB minimum. • 1 GB or greater minimum. Graphics memory • 128 MB minimum. |
| | Server Workstation | System memory: • 1 GB minimum. • 2 GB or greater recommended. Graphics memory • 128 MB minimum. |
| Processor | Server | Speed: 1 GHz 32-bit (x86) minimum. 1.4 GHz 64-bit (x64) minimum. 2 GHz or faster recommended. |
| | Workstation | Speed: 1 GHz 32-bit (x86) minimum. 1 GHz 64-bit (x64) minimum. |
| | Server Workstation | Speed: 1 GHz 32-bit (x86) minimum. 1.4 GHz 64-bit (x64) minimum. 2 GHz or faster recommended. |
| Storage device | Mass storage | Storage of mass scanned images: RAID (Redundant Array of Independent Disks) normally meets scanned image storage needs from 5 - 500 GB Optical Jukeboxes and Network Attached Storage devices, such as a SAN (Storage Area Network), should be considered to meet scanned image storage needs in excess of 500 GB. Optical Jukeboxes should be considered when meeting WORM (Write Once Read Many) storage requirements. |



 The recommended requirements do not include any additional requirements for other software running on your system.

Device hardware

TAB FusionRMS supports the use of certain types of peripheral devices for bar-code scanning, data collection, printing, and document scanning; check the devices, specifications, and product minimums in this section to ensure compatibility.

Table 8: Supported devices

| Device | Description | Specifications | Minimum FusionRMS version |
|----------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------|
| Black and white thermal label printers | Small workstation printer used to print black and white bar-code labels. | Required: Microsoft Windows supported postscript driver that is rated for label media and printing volume required USB port | 9.0 |
| Color inkjet printers | Primarily used to print color- coded file folder labels, which can also include bar-codes. | Required: Microsoft Windows supported postscript driver that is rated for label media and printing volume required USB port Recommended: Separate ink cartridges (black, cyan, magenta, and yellow) Provides custom or user definable sheet size | 9.0 |
| Color laser printers | Primarily used to print color- coded file folder labels, which can also include bar-codes. | Required: A Microsoft Windows supported postscript driver that is rated for label media and printing volume required. USB port Recommended: Toner based cartridges Paper-type setting for labels, transparency, or heavy card stock | 9.0 |
| Datalogic Elf | A mobile collection device used to scan bar codes remotely and then upload the data when connected to a workstation at a later time. | Required: Microsoft Mobile Device Center USB port | 9.3 |

| Device | Description | Specifications | Minimum FusionRMS version |
|-------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------|
| Datalogic Memor X3 | A mobile collection device used to scan bar codes remotely and then upload the data when connected to a workstation at a later time. | Required: Microsoft Mobile Device Center USB port | 9.3 |
| Document scanner | A workstation, workgroup, or production document scanner used to convert physical documents to electronic format and capturing them for records management. | Required: USB port Kofax compatible scanner Recommended: Kofax VRS Elite for basic image clean up and rescanning Kofax VRS Professional for bar-code recognition and image controls Kofax Capture for batch scanning, OCR, and Zonal OCR. | 9.0 |
| Honeywell Hyperion 1300g | Direct connect barcode scanner. | Required: ► USB port | 9.0 |
| Inateck BCST-10 | Bluetooth cordless and direct connect barcode scanner. | Required: • USB port • Bluetooth 2.1 | 9.0 |
| Socket 7Ci | Bluetooth cordless barcode scanner. | Required: • Bluetooth 2.1 | 9.0 |
| T-L462 SignatureGem LCD 1x5 | Topaz Electronic Signature Pad (USB, LCD screen). | Required • USB port | 9.0 |
| T-LBK462 SignatureGem LCD 1x5 | Topaz Electronic Signature Pad (USB, LCD screen, backlit). | Required ► USB port | 9.0 |
| T-S460-BT SigLite 1x5 | Topaz Electronic Signature Pad (Bluetooth). | Required • Bluetooth 1.1 | 9.0 |
| T-LBK460-BT SigLite LCD 1x5 | Topaz Electronic Signature Pad (Bluetooth, LCD screen, backlit). | Required • Bluetooth 1.1 | 9.0 |

Kofax VRS compatible document scanners

TAB FusionRMS Enterprise and Electronic Recorkeeping product editions require Kofax[®] VRS and a document scanner with VRS compatibility to support bar code recognition when scanning documents.

A partial listing of Kofax[®] VRS compatible document scanners supported by TAB FusionRMS is provided in the following table. The complete listing, including the version of VRS supported by each, is available on the Kofax Scanner Configurator Main Page: http://scadmin.kofax.com/KCSearch/

Fujitsu document scanners are currently not recommended; device driver updates now being released by the manufacturer do not support Kofax[®] VRS. The HP[®] Scanjet 7000 S2 is the recommended choice for a mid-priced desktop document scanner for use with TAB FusionRMS.

| Row # | Manufacturer | Document Scanner | Manufacturer | Document Scanner |
|-------|--------------|------------------------|--------------|------------------------------------|
| 1 | Canon | DR-1210C (USB) | Canon | DR-9080C (SCSI, USB) |
| 2 | Canon | DR-2010C (USB) | Canon | DR-C125 (USB) |
| 3 | Canon | DR-2020U (USB) | Canon | DR-C130 (USB) |
| 4 | Canon | DR-2050C (USB) | Canon | DR-C225 (USB) |
| 5 | Canon | DR-2080C (SCSI, USB) | Canon | DR-C240 (USB) |
| 6 | Canon | DR-2510C (USB) | Canon | DR-G1100 (USB) |
| 7 | Canon | DR-2580C (USB) | Canon | DR-G1130 (USB) |
| 8 | Canon | DR-3010C (USB) | Canon | DR-M140 (USB) |
| 9 | Canon | DR-3080CII (SCSI, USB) | Canon | DR-M160 (USB) |
| 10 | Canon | DR-4010C (SCSI, USB) | Canon | DR-M160II (USB) |
| 11 | Canon | DR-5010C (SCSI, USB) | Canon | DR-M1060 (USB) |
| 12 | Canon | DR-6010C (SCSI, USB) | Canon | DR-X10C CGA (VRS USB, VRS SCSI) |
| 13 | Canon | DR-6030C (USB) | Canon | Flatbed scanner Unit 101 (USB) |
| 14 | Canon | DR-6050C (SCSI, USB) | Canon | Flatbed scanner Unit 102 (USB) |
| 15 | Canon | DR-6080 (SCSI, USB) | Canon | P-150 (USB) |
| 16 | Canon | DR-7080C (SCSI, USB) | Canon | P-208 (USB) |
| 17 | Canon | DR-7090C (SCSI, USB) | Canon | P-208II (USB) |
| 18 | Canon | DR-7550C (SCSI, USB) | Canon | P-215 (USB) |
| 19 | Canon | DR-7580 (SCSI, USB) | Canon | P-215II (USB) |
| 20 | Canon | DR-9050C (SCSI, USB) | HP | Scanjet 5000 (USB) |
| 21 | HP | Scanjet 7000 (USB) | HP | Scanjet 7000 S2 (USB) |
| 22 | HP | Scanjet 7500 (USB) | HP | Scanjet 7800 (USB) |

Table 9: Supported Kofax VRS compatible document scanners

| Row # | Manufacturer | Document Scanner | Manufacturer | Document Scanner |
|-------|--------------|----------------------------|--------------|--------------------------|
| 23 | HP | Scanjet 8270 (USB) | HP | Scanjet 8290 (SCSI, USB) |
| 24 | HP | Scanjet 8350 (USB) | HP | Scanjet 8390 (USB) |
| 25 | HP | Scanjet 9000 (USB) | HP | Scanjet N7710 (USB) |
| 26 | HP | Scanjet N8420 (USB) | HP | Scanjet N8460 (USB) |
| 27 | HP | Scanjet N9120 (USB) | Kodak | i30 (USB) |
| 28 | Kodak | i40 (USB) | Kodak | i50 (SCSI) |
| 29 | Kodak | i55 (SCSI, USB) | Kodak | i60 (SCSI) |
| 30 | Kodak | i65 (SCSI, USB) | Kodak | i80 (SCSI) |
| 31 | Kodak | i150 (Firewire) | Kodak | i160 (Firewire) |
| 32 | Kodak | i250 (Firewire) | Kodak | i260 (Firewire) |
| 33 | Kodak | i280 (Firewire) | Kodak | i610 (Firewire) |
| 34 | Kodak | i620 (Firewire) | Kodak | i640 (Firewire) |
| 35 | Kodak | i660 (Firewire) | Kodak | i730 (Firewire) |
| 36 | Kodak | i750 (Firewire) | Kodak | i780 (Firewire) |
| 37 | Kodak | i810 (SCSI) | Kodak | i820 (SCSI) |
| 38 | Kodak | i830 (SCSI) | Kodak | i840 (SCSI) |
| 39 | Kodak | i920 (USB) | Kodak | i940 (USB) |
| 40 | Kodak | i1120 (USB) | Kodak | I1150 (USB) |
| 41 | Kodak | i1210 (USB) | Kodak | i1220 (USB) |
| 42 | Kodak | i1310 (USB) | Kodak | i1320 (USB) |
| 43 | Kodak | i1405 (USB) | Kodak | i1410 (USB) |
| 44 | Kodak | i1420 (USB) | Kodak | i1440 (USB) |
| 45 | Kodak | i1840 (Firewire) | Kodak | i1860 (Firewire) |
| 46 | Kodak | i2400 (USB) | Kodak | i2600 (USB) |
| 47 | Kodak | i2800 (USB) | Kodak | i2900 (USB) |
| 48 | Kodak | i3200 (USB) | Kodak | i3400 (USB) |
| 49 | Kodak | i3450 (USB) | Kodak | i4200 (USB) |
| 50 | Kodak | i4200Plus (USB) | Kodak | i4600 (USB) |
| 51 | Kodak | i4600Plus (USB) | Kodak | i5200 (USB) |
| 52 | Kodak | i5200V (VRS SCSI, VRS USB) | Kodak | i5600 (USB) |

| Row # | Manufacturer | Document Scanner | Manufacturer | Document Scanner |
|-------|--------------|----------------------------|--------------|--------------------------|
| 53 | Kodak | i5600V (VRS SCSI, VRS USB) | Kodak | i5800 (USB) |
| 54 | Kodak | i5850 (USB) | Kodak | Ngenuity9090 (USB, SCSI) |
| 55 | Kodak | Ngenuity9125 (USB, SCSI) | Kodak | Ngenuity9150 (USB, SCSI) |
| 56 | Kodak | Truper3210 (USB) | Kodak | Truper3610 (USB) |
| 57 | Xerox | DocuMate 152 (USB) | Xerox | DocuMate 162 (USB) |
| 58 | Xerox | DocuMate 250 (USB) | Xerox | DocuMate 252 (USB) |
| 59 | Xerox | DocuMate 262 (USB) | Xerox | DocuMate 262i (USB) |
| 60 | Xerox | DocuMate 272 (USB) | Xerox | DocuMate 520 (USB) |
| 61 | Xerox | DocuMate 632 (USB) | Xerox | DocuMate 700 (USB) |
| 62 | Xerox | DocuMate 742 (USB) | Xerox | DocuMate 752 (USB) |
| 63 | Xerox | DocuMate 765 (USB) | Xerox | DocuMate 3125 (USB) |
| 64 | Xerox | DocuMate 3460 (USB) | Xerox | DocuMate 3640 (USB) |
| 65 | Xerox | DocuMate 4440 (USB) | Xerox | DocuMate 4760 (USB) |
| 66 | Xerox | DocuMate 4790 (USB) | Xerox | DocuMate 4799 (USB) |
| 67 | Xerox | DocuMate 5445i (USB) | Xerox | DocuMate 5460i (USB) |



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