

Welcome to GUIDE - TAB's Help Desk & Customer Care Portal

There's a whole new customer experience waiting for you at our new self-serve GUIDE Customer Care Portal. *Fusion clients with an active Maintenance Plan can now login to this self-service help desk and manage their own support requests.* Logged in users can also search for How To's and troubleshooting articles in our extensive knowledge base. GUIDE provides end users with a complete self-service technical support option 24/7. Note that there are a limited amount of public facing articles available until you are logged into GUIDE.

You can access GUIDE from your computer or smart phone using any current web browser at [**https://tabhelp.zendesk.com**](https://tabhelp.zendesk.com)

GUIDE Self-serve Support Portal – Public Facing UI.

The screenshot displays the public-facing user interface of the GUIDE Self-serve Support Portal. The top navigation bar is dark blue and includes the 'tab' logo, 'Application Support', and links for 'FusionRMS', 'myTickets', 'FAQ', and 'Categories'. A 'Submit a request' button and a user profile icon are also present in the top right.

The main content area features a dark blue background with a white search bar and a 'Search' button. Below the search bar, there are links for 'Common help topics' such as 'SLIM', 'Fusion 11', 'Upgrade', and 'Labels...'. A 'What's New' section on the right lists recent updates, including 'Compatibility Matrix 2023', 'Fusion 11.0.3142 SP1', 'FusionRMS Training Guide', and 'Fusion 11 System Requirements'.

A prominent white banner at the bottom of the page announces 'Now Available - Fusion 11 SP1' and states 'The current shipping version is Fusion 11.0.3142 SP1'. A 'Help' button is located in the bottom right corner of this banner.

tab Application Support FusionRMS myTickets FAQ Categories Submit a request

GUIDE - TAB'S HELP DESK & CUSTOMER CARE PORTAL

Just ask ...

Fusion clients with an active Maintenance Plan can now login to this self-service help desk and manage their own support requests. Logged in users can also search for How To's and Troubleshooting Guides in our extensive knowledge base.

Search... Search

Common help topics : [SLIM](#), [Fusion 11](#), [Upgrade](#), [Labels...](#)

What's New

- Compatibility Matrix 2023
- Fusion 11.0.3142 SP1 Cu...
- FusionRMS Training Guide
- FusionRMS Training Guide
- Fusion 11 System Requirements
- Fusion 11 System Require...

Now Available - Fusion 11 SP1

The current shipping version is Fusion 11.0.3142 SP1

Help

Returning users of GUIDE can sign in using the “Sign in” menu in the upper right of every page.

tab Application Support FusionRMS myTickets FAQ Categories Submit a request **Sign in** Opens a dialog

GUIDE - TAB'S HELP DESK & CUSTOMER CARE PORTAL

Just ask ...

Fusion clients with an active Maintenance Plan can now login to this self-service help desk and manage their own support requests. Logged in users can also search for How To's and Troubleshooting Guides in our extensive knowledge base.

Search... Search

Common help topics: [SLIM](#), [Fusion 11](#), [Upgrade](#), [Labels](#) ...

What's New

- Compatibility Matrix 2023
- Fusion 11.0.3142 SP1 Cu...
- Fusion 11 System Requirements
- Fusion 11 System Require...

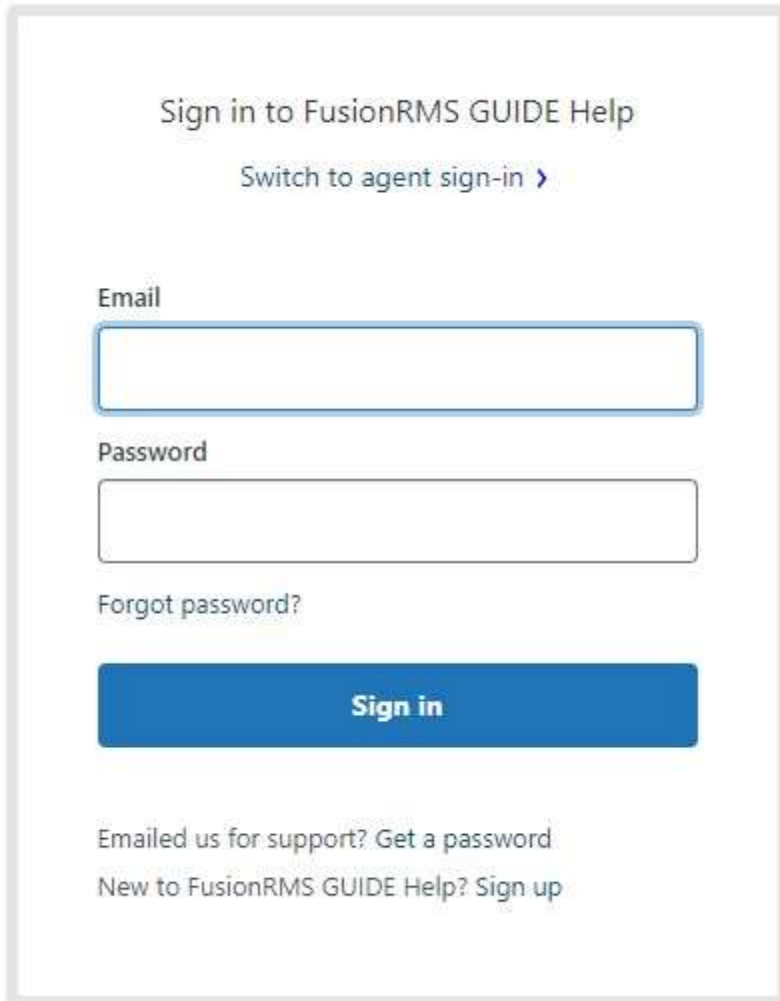
Now Available - Fusion 11 SP1

The current shipping version is Fusion 11.0.3142 SP1

[? Help](#)

https://tabhelp.zendesk.com/hc/en-us/signin?return_to=https%3A%2F%2Ftabhelp.zendesk.com%2Fhc%2Fen-us

Returning users simply enter their username and password from the Login window.



Sign in to FusionRMS GUIDE Help

[Switch to agent sign-in >](#)

Email

Password

[Forgot password?](#)

Sign in

[Emailed us for support? Get a password](#)
[New to FusionRMS GUIDE Help? Sign up](#)

First time users who have previously opened a support ticket by emailing support@tab.com, but who have not yet logged into GUIDE, will first need to get a password before they can login.

Sign in to FusionRMS GUIDE Help

[Switch to agent sign-in >](#)

Email

Password

[Forgot password?](#)

Sign in

Emailed us for support? [Get a password](#)

New to FusionRMS GUIDE Help? [Sign up](#)

Choose “Forgot password?” when you forget or want to change your GUIDE password.

Sign in to FusionRMS GUIDE Help

[Switch to agent sign-in >](#)

Email

Password

[Forgot password?](#)

Sign in

[Emailed us for support? Get a password](#)
[New to FusionRMS GUIDE Help? Sign up](#)

End User UI (User Interface) when logged into GUIDE.

The screenshot displays the end-user interface of the GUIDE help desk. At the top, there is a dark blue navigation bar with the 'tab' logo on the left, followed by 'Application Support'. To the right are links for 'FusionRMS', 'myTickets', 'FAQ', and 'Categories' with a dropdown arrow. Further right are 'Submit a request' and a user profile icon with a dropdown arrow.

Below the navigation bar, a teal banner reads 'GUIDE - TAB'S HELP DESK & CUSTOMER CARE PORTAL'. The main content area has a dark blue background with the large text 'Just ask ...'. Below this, a paragraph states: 'Fusion clients with an active Maintenance Plan can now login to this self-service help desk and manage their own support requests. Logged in users can also search for How To's and Troubleshooting Guides in our extensive knowledge base.'

A search bar is located below the text, featuring a magnifying glass icon, the placeholder text 'Search...', and a blue 'Search' button. Underneath the search bar, it says 'Common help topics : [SLIM](#), [Fusion 11](#), [Upgrade](#), [Labels...](#)

On the right side, there is a white box titled 'What's New' containing a list of items: 'Compatibility Matrix 2023', 'Fusion 11.0.3142 SP1 Cu...', 'FusionRMS Training Guide', and 'FusionRMS Training Guide'. Below this, another list shows 'Fusion 11 System Requirements' and 'Fusion 11 System Require...'. At the bottom of the page, a white banner announces 'Now Available - Fusion 11 SP1' with the subtext 'The current shipping version is Fusion 11.0.3142 SP1' and a blue 'Help' button with a question mark icon.

The “myTickets” menu gives access to all your past and current support tickets.

The screenshot displays the 'My activities' page in the TAB Application Support system. The navigation bar includes 'FusionRMS', 'myTickets', 'FAQ', and 'Categories'. The main content area features a search bar and tabs for 'Requests', 'Contributions', and 'Following'. Under 'My requests', there is a sub-section for 'Requests I'm CC'd on' with a search input and a 'STATUS:' dropdown menu set to 'Any'. A table lists several support requests with their respective IDs, subjects, creation times, last activity, and status.

ID	SUBJECT	CREATED	LAST ACTIVITY	STATUS
202301479	"Unable to locate SLIM Server" error	10 minutes ago	1 minute ago	Awaiting your reply
202200522	Test submit	1 year ago	1 year ago	Solved
201909789	Test submit	2 years ago	2 years ago	Solved
201909662	Test Upgrade Request	2 years ago	2 years ago	Solved
201909730	New submission from TAB Support	2 years ago	2 years ago	Solved

Manage, track, and reply to your support tickets from GUIDE rather than using your email client.

The screenshot displays the GUIDE support portal interface. At the top, there is a navigation bar with the 'tab' logo, 'Application Support', 'FusionRMS', 'myTickets', 'FAQ', and 'Categories' dropdown. On the right, there is a 'Submit a request' button and a user profile icon. Below the navigation bar, the breadcrumb 'TAB > My activities' is visible. The main heading is '"Unable to locate SLIM Server" error'. To the right of the heading is a search bar. The ticket details are shown in two columns. The left column contains the request title 'Request #202301479', the user 'MS' (2 minutes ago), and the message content. The right column contains the status 'Awaiting your reply', priority 'Normal', assigned to 'MS', fusion issue type 'Application Server Migration', ticket initial notes, end user phone number, and fusion version. A 'Submit a request' button and a 'Help' button are also visible.

Application Support FusionRMS myTickets FAQ Categories Submit a request

TAB > My activities

"Unable to locate SLIM Server" error

Search...

Request #202301479

MS
2 minutes ago

Hello Mike,
If you have installed SLIM Manager on a new Application server you will need to repoint your FusionRMS workstations to the new IP for your Application server. You can login to GUIDE and find out how from here - [Unable to locate SLIM Server](#)

DID YOU KNOW you can login to our GUIDE Support Portal to track and respond directly to all your support tickets? If this is the first time using the portal you can create or reset your password [HERE](#). You login by navigating to [tabhelp.zendesk.com](#) and choosing the 'Sign in' link in the upper right corner of the page. Your email address is your username. Once logged in you will be able to review and reply to your open support tickets, open new support requests, and search our technical support knowledgebase. If you have trouble logging into or navigating our GUIDE please let us know and, as always, we welcome any suggestions that may help us make your support experience even better.

CC Add emails

T B I [List Icons] [Image Icon] [Link Icon] [Quote Icon] [More Icon]

Gateway Data Systems submitted this request

Status
Awaiting your reply

Priority
Normal

Assigned to
MS

Fusion Issue Type
Application Server Migration

Ticket initial notes
Users are getting a "Unable to locate SLIM Server" error.

End User Phone#
0000000000

Your Fusion Version?
11.0.3142 SP1

Submit a request

Help

Submit a new support request from the “Submit a request” menu in the upper right of every page.

The screenshot shows the 'Submit a request' page in the TAB Application Support portal. The page has a dark blue header with the TAB logo and navigation links: 'Application Support', 'FusionRMS', 'myTickets', 'FAQ', and 'Categories'. A 'Submit a request' button with a user icon is in the top right. Below the header, the breadcrumb 'TAB > Submit a request' is visible. The main heading is 'Submit a request' in large white text. To the right is a search bar with a magnifying glass icon and the text 'Search...'. A light blue box contains the instruction: 'Aim to include as much information and detail in your request as possible to reduce delays between replies'. Below this is a dropdown menu labeled 'Please choose your TAB product -' with two options: 'Open a Fusion Support Ticket' (highlighted) and 'I'd like to upgrade to Fusion 11'. The footer is dark blue and contains the copyright notice '© TAB', a green status indicator 'All Systems Operational', and a 'Help' button with a question mark icon.

Complete the request form using helpful dropdown menus listing common support issues.

The screenshot shows the 'Submit a request' page in the Application Support portal. The header includes the 'tab' logo, 'Application Support', and navigation links for 'FusionRMS', 'myTickets', 'FAQ', and 'Categories'. A 'Submit a request' button and a user profile icon are also present. The main heading is 'Submit a request' with a search bar. A tip box states: 'Aim to include as much information and detail in your request as possible to reduce delays between replies'. The form includes a dropdown for 'Please choose your TAB product -' with the option 'Open a Fusion Support Ticket'. Below is a text input for 'CC (optional)' with the placeholder 'Add emails'. The 'Fusion Issue Type (optional)' dropdown is open, showing options: 'Backup and Restore', 'Barcode Scanning with Handheld Wand', 'Barcode Tracking', 'Browser Compatibility', and 'Color Label Alignment - TABQUIK'. A 'Help' button is located at the bottom right.

Relevant support articles are suggested as you type in the Subject field based upon keywords used.

Fusion issue type (optional)
Application Server Migration

Select the issue that most closely matches the reason for your support request.

Ticket initial notes (optional)
Users are getting a "Unable to locate SLIM Server" error.

End User Phone#

Subject
"Unable to locate SLIM Server" error



Suggested articles

- [Unable to locate SLIM Server](#)
- [Restarting SLIM](#)
- [No user seats available. Unable to continue.](#)
- [Fusion 11 Installation Guide - Online](#)
- [Unable to Login](#)
- [Update or Migrate your Fusion License](#)
- [List your installed features](#)
- [TLS 1.2 and DBProvider](#)
- [Service Control Manager](#)
- [DIY FusionRMS Upgrade](#)

Description

T B I | ☰ ☷ | 📎 🔗 📧 ☰

We just migrated to a new application server and now users are getting a "Unable to locate SLIM Server" error. How do we resolve this?

Relevant documentation or support articles are suggested as you enter keywords into the Search bar.

The screenshot shows the TAB Application Support portal. At the top, there is a navigation bar with the TAB logo, 'Application Support', and links for 'FusionRMS', 'myTickets', 'FAQ', and 'Categories'. A 'Submit a request' button and a user profile icon are also present. Below the navigation bar, a blue banner reads 'GUIDE - TAB'S HELP DESK & CUSTOMER CARE PORTAL'. The main heading is 'Just ask ...' followed by a sub-heading: 'Fusion clients with an active Maintenance Plan can now login to this self-service help desk and manage their own support requests. Logged in users can also search for How To's and Troubleshooting Guides in our extensive knowledge base.'

A search bar contains the text 'slim' and a 'Search' button. Below the search bar, a dropdown menu titled 'Top articles results' displays four search results:

- Restarting SLIM**
TAB > Application & Technical Support > SLIM Manager
- Unable to locate SLIM Server**
TAB > Application & Technical Support > SLIM Manager
- AD Sync in SLIM Manager**
TAB > Application & Technical Support > SLIM Manager
- SLIM Manager Components**
TAB > Application & Technical Support > SLIM Manager

On the right side of the page, a 'What's New' section lists several updates:

- Compatibility Matrix 2023
- Fusion 11.0.3142 SP1 Cu...
- FusionRMS Training Guide
- FusionRMS Training Guide
- Fusion 11 System Requirements
- Fusion 11 System Require...

At the bottom of the page, there is a section for 'Fusion 11 SP1' with the text 'The current shipping version is Fusion 11.0.3142 SP1' and a 'Help' button.

Articles provide instructions and screenshots to help you troubleshoot and resolve your own issues.

The screenshot shows the TAB Application Support website. The top navigation bar includes the TAB logo, 'Application Support', and links for 'FusionRMS', 'myTickets', 'FAQ', and 'Categories'. A 'Submit a request' button and a user profile icon are also present. The breadcrumb trail reads 'TAB > Application & Technical Support > SLIM Manager'. The main heading is 'Restarting SLIM', with a sub-heading 'Updated 3 months ago'. A search bar is located on the right. Below the heading, there is a link: 'Have more questions? [Submit a request](#)'. On the left, a sidebar menu lists various support topics, with 'Restarting SLIM' highlighted under the 'SLIM Manager' section. The main content area features a title 'Resolving the "Unable to locate SLIM Server" error.' followed by a paragraph: 'When users are unable to login to FusionRMS and are getting an "Unable to locate SLIM Server", first check to make sure SLIM Manager is actually running. Try setting the SLIM Service to automatically restart on failure and then save your changes and restart SLIM Manager.' Below this text is a screenshot of the Windows Services console. The 'SLIM Service' is selected, and its 'Properties' dialog box is open, showing the 'Recovery' tab. The recovery settings are configured as follows: 'First failure: Restart the Service', 'Second failure: Restart the Service', and 'Subsequent failures: Restart the Service'. The 'Reset fail count after' is set to 0 days, and 'Restart service after' is set to 1 minute. A 'Help' button is visible in the bottom right corner of the screenshot.

The Search bar is available from every page.

The screenshot displays the TAB Application Support website interface. At the top, the navigation bar includes the TAB logo, 'Application Support', and links for 'FusionRMS', 'myTickets', 'FAQ', and 'Categories'. A 'Submit a request' button and a user profile icon are also present. The breadcrumb trail indicates the current location: 'TAB > Application & Technical Support > SLIM Manager'. The main heading is 'Restarting SLIM', updated 3 months ago. A search bar on the right contains the text 'installation', with a dropdown menu showing 'Top articles results' and a list of relevant articles: 'Installation Notes v10.1', 'Installation Guide v10.2.2439 SP3', 'Installation Notes v9.4', 'Batch File Installation', 'Installation Notes v10.0', and 'Fusion 11 Installation Guide'. A central article preview for 'Resolving the "Unable to locate SLIM Manager" error' includes a screenshot of the Windows Services console showing the SLIM Service properties, specifically the 'Recovery' tab where the 'Restart the Service' action is configured for failures. A 'Help' button is visible in the bottom right corner.

Search from anywhere using the “Help” bubble in the lower right of every page.

The screenshot displays the Tab Application Support portal. At the top, the navigation bar includes the Tab logo, 'Application Support', and links for 'FusionRMS', 'myTickets', 'FAQ', and 'Categories'. A 'Submit a request' button and a user profile icon are also present. The main content area features a large heading 'Just ask ...' and a sub-heading 'GUIDE - TAB'S HELP DESK & CUSTOMER CARE PORTAL'. Below this is a search bar with the text 'Search...' and a 'Search' button. A 'Common help topics' section lists 'SLIM', 'Fusion 11', 'Upgrade', and 'Labels ...'. A 'What's New' section highlights 'Compatibility Matrix 2023' and 'Fusion 11.0.3142 SP1'. A 'Now Available - Fusion 11 SP1' section states 'The current shipping version is Fusion 11.0.3142 SP1'. A 'Contact us' button is located at the bottom right. A 'Help' bubble is overlaid on the right side, showing a search for 'unable to locate slim' and a list of top results.

Application Support

FusionRMS myTickets FAQ Categories

Submit a request

GUIDE - TAB'S HELP DESK & CUSTOMER CARE PORTAL

Just ask ...

Fusion clients with an active Maintenance Plan can now login to this self-service help desk and manage their own support requests. Logged in users can also search for How To's and Troubleshooting Guides in our extensive knowledge base.

Search... Search

Common help topics : [SLIM](#), [Fusion 11](#), [Upgrade](#), [Labels ...](#)

What's New

Compatibility Matrix 2023
Fusion 11.0.3142 SP1 Cu...

Help

unable to locate slim

Top results

- [Unable to locate SLIM Server](#)
- [Restarting SLIM](#)
- [No user seats available. Unable to continue.](#)
- [Unable to Login](#)
- [Update or Migrate your Fusion License](#)
- [Fusion 11 Installation Guide - Online](#)
- [AD Sync in SLIM Manager](#)
- [List your installed features](#)
- [Service Control Manager](#)

Contact us

Now Available - Fusion 11 SP1

The current shipping version is Fusion 11.0.3142 SP1

Click on suggested articles for a quick preview.

tab Application Support FusionRMS myTickets FAQ Categories Submit a request

GUIDE - TAB'S HELP DESK & CUSTOMER CARE PORTAL

Just ask ...

Fusion clients with an active Maintenance Plan can now login to this self-service help desk and manage their own support requests. Logged in users can also search for How To's and Troubleshooting Guides in our extensive knowledge base.

Search... Search

Common help topics : [SLIM](#), [Fusion 11](#), [Upgrade](#), [Labels](#) ...

What's New

Compatibility Matrix 2023
Fusion 11.0.3142 SP1 Cu...

Restarting SLIM

Resolving the "Unable to locate SLIM Server" error.

When users are unable to login to FusionRMS and are getting an "Unable to locate SLIM Server", first check to make sure SLIM Manager is actually running. Try setting the SLIM Service to automatically restart on failure and then save your changes and restart SLIM Manager.

Help

Now Available - Fusion 11 SP1

The current shipping version is Fusion 11.0.3142 SP1

Contact us

Submit a support request directly from the Help bubble if you don't find an article relevant to your search.

The screenshot displays the TAB Application Support portal. At the top, the navigation bar includes the TAB logo, 'Application Support', and links for 'FusionRMS', 'myTickets', 'FAQ', and 'Categories'. A 'Submit a request' button and a user profile icon are also present. The main content area features a search bar with the text 'Just ask ...' and a 'Search' button. Below the search bar, there are common help topics: SLIM, Fusion 11, Upgrade, Labels... A 'What's New' section lists 'Compatibility Matrix 2023' and 'Fusion 11.0.3142 SP1'. A 'Contact us' form is overlaid on the right, containing fields for 'Your name' (filled with 'Mike Smith'), 'Email address' (filled with 'mike@gatewaydatasystems.com'), 'Fusion Issue Type' (a dropdown menu with 'SLIM Manager' selected), and 'Ticket initial notes' (an empty text area). A 'Send' button is located at the bottom right of the form. At the bottom of the page, an announcement states 'Now Available - Fusion 11 SP1' with the note 'The current shipping version is Fusion 11.0.3142 SP1'.

The FAQ menu exposes a collection of common support issues and articles.

The screenshot shows the 'FusionRMS' section of the 'Application Support' portal. The header includes the 'tab' logo, 'Application Support', and navigation links for 'FusionRMS', 'myTickets', 'FAQ', and 'Categories'. A 'Submit a request' button and a user profile icon are also present. The breadcrumb trail reads 'TAB > Application & Technical Support > FusionRMS'. The main heading is 'FusionRMS' with the subtitle 'TAB FusionRMS Records Management.' and a search bar. The content area features a grid of 15 FAQ links, and a 'Help' button is located in the bottom right corner.

tab Application Support FusionRMS myTickets FAQ Categories Submit a request

TAB > Application & Technical Support > FusionRMS

FusionRMS

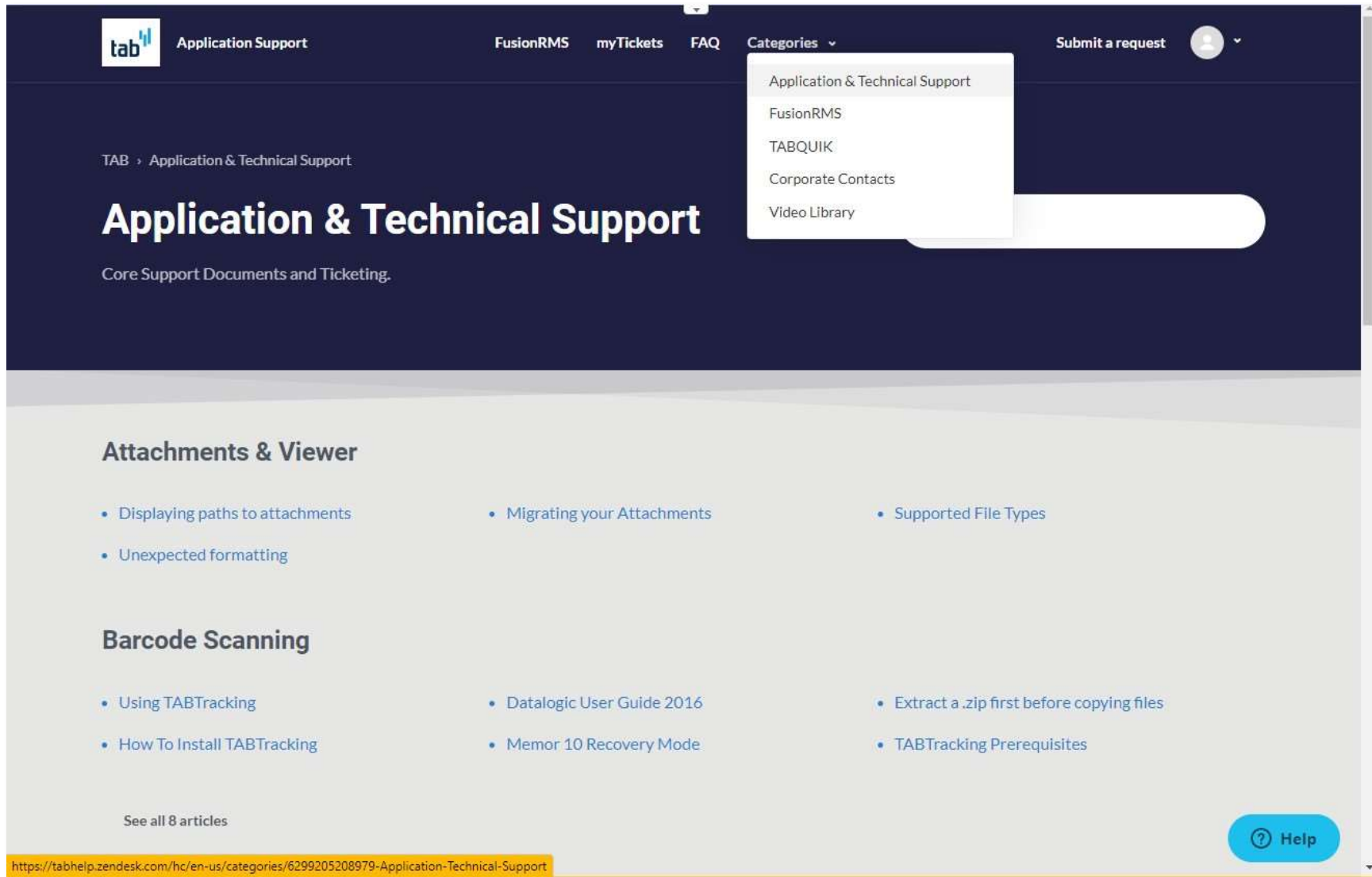
TAB FusionRMS Records Management.

Search...

- .NET 3.5 Framework
- ADO Errors
- Attachments & File Types
- Change Export and Transfers Limits
- Change Password in Webaccess
- Compatible Browsers
- Connect Memor X3 using WMDC
- Correcting a broken View
- Creating a new View
- Dates and DATETIME Fields
- Find and Remove NULLs
- Find your LinkScripts
- IIS Roles and Features
- Import Setup and Importing
- Importing using Task Scheduler
- Install WMDC on Windows 10
- Login Credentials
- No user seats available. Unable to continue.
- Populating the Global Search Catalog
- TLS 1.2 and DBProvider
- User Count Violation
- Users aren't always Employees
- Users, Groups, AD and SSO
- VB.UserControl error
- Web Access End-User Manual
- What is SRME?

Help

The Categories menu exposes all support articles organized by Sections and Categories.



A Compatibility Matrix provides help when provisioning for a FusionRMS upgrade.

Application Support

FusionRMS myTickets FAQ Categories

Submit a request

TAB > FusionRMS > Documentation

Compatibility Matrix 2023

Updated 3 months ago

Search...

Have more questions? [Submit a request](#)

Home

Application & Technical Support

FusionRMS

Previous Releases

Documentation

Custom Reports

TABQUIK Domains and Printing from Fusion

Compatibility Matrix 2023

FusionRMS Training Guide

FusionRMS Administrator Guide

Fusion 11 System Requirements

Fusion 11 Release Notes

Fusion 11 Installation Guide

Fusion 11 Installation Guide - Online

System Requirements 10.2.2460 SP5

Release Notes 10.2.2460 SP5

Fusion 11.0.3142 SP1 [Current Version](#)

FusionRMS Prior Releases:

FusionRMS 11.0.3142 SP1 FusionRMS 10.0.1639

FusionRMS 10.2.2460 SP5 FusionRMS 9.4.1455

FusionRMS 10.1.1876 SP2 FusionRMS 9.3.1255

FusionRMS 2023 Product Compatibility Matrix

Windows Desktop	Fusion 9.3	Fusion 9.4	Fusion 10.0	Fusion 10.1	Fusion 10.2	Fusion 11
Vista/XP	X	X				
7	X	X	X	X	X	
8/8.1	X	X				
10	X	X	X	X	X	X

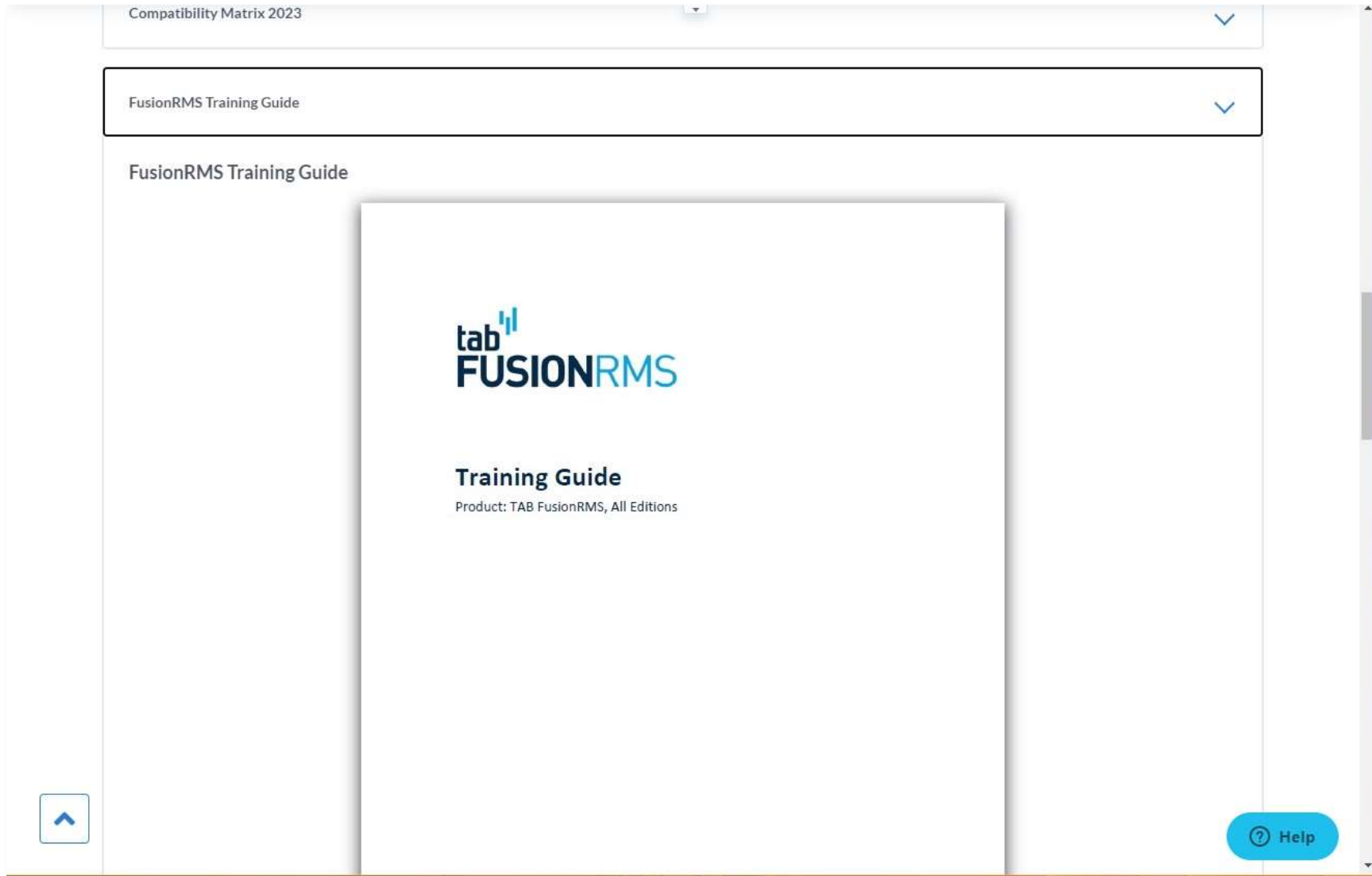
Help

Links for company contact information and Promoted articles appear mid-way down the home page.

The screenshot displays a website interface with two main sections. The top section, titled "More ways to reach us:", contains four white cards with rounded corners. The first card, "TAB Canada Headquarters", includes an information icon and the address "130 King Street West, Toronto, ON M5X 1E3 1-800-417-8010". The second card, "TAB USA Headquarters", includes an information icon and the address "605 Fourth Street, Mayville, WI 53050 1-888-822-9777". The third card, "Enquire about Fusion 11", includes an information icon and the text "Ask for a demo of Fusion 11 today.". The fourth card, "Open a Ticket", includes a plus icon and the text "Open a Support Ticket".

The bottom section, titled "Promoted articles", features a list of four article cards. Each card has a title and a downward-pointing chevron icon on the right side. The titles are "Using TABTracking", "Compatibility Matrix 2023", "FusionRMS Training Guide", and "FusionRMS Administrator Guide". A blue "Help" button with a question mark icon is located in the bottom right corner of the article list. A small blue square button with an upward-pointing chevron icon is positioned at the bottom left of the page.

Promoted articles on the home page provide previews of the most requested content.



Knowledge base Categories appear towards the bottom of the home page.

The screenshot displays a 'Knowledge base' section with a search bar at the top containing the text 'Application & Technical Support'. Below the search bar, the page is organized into a grid of six categories, each with a list of articles and a 'See all' button. The categories are: Attachments & Viewer, Barcode Scanning, FusionRMS, Install & Upgrade, Label Design & Printing, and SLIM Manager. A 'Help' button is located in the bottom right corner of the knowledge base area.

Knowledge base

Application & Technical Support

Attachments & Viewer

- [Displaying paths to attachments](#)
- [Migrating your Attachments](#)
- [Supported File Types](#)
- [Unexpected formatting](#)

Barcode Scanning

- [Using TABTracking](#)
- [Datalogic User Guide 2016](#)
- [Extract a .zip first before copying files](#)
- [How To Install TABTracking](#)
- [Memor 10 Recovery Mode](#)
- [TABTracking Prerequisites](#)

[See all 8 articles](#)

FusionRMS

- [.NET 3.5 Framework](#)
- [ADO Errors](#)
- [Attachments & File Types](#)
- [Change Export and Transfers Limits](#)
- [Change Password in Webaccess](#)
- [Compatible Browsers](#)

[See all 26 articles](#)

Install & Upgrade

- [Batch File Installation](#)
- [DIY FusionRMS Upgrade](#)

Label Design & Printing

- [CRLF Control Characters](#)
- [Find Label Designs from OneStripJobs](#)
- [Setup Printer and Label Stock in Fusion](#)

OCR Scanning

- [Full Text OCR Utility](#)

SLIM Manager

- [AD Sync in SLIM Manager](#)
- [List your installed features](#)

TABQUIK

- [Adding tabquik.com to Trusted Sites in IE](#)
- [Edit Data \(Data Grid\) TABQUIK Web-](#)

[Help](#)

Instructional videos are available for items such as using a Datalogic Memor 10 for Barcode Scanning.

The screenshot shows the TAB Application Support website. The top navigation bar includes the TAB logo, 'Application Support', and links for 'FusionRMS', 'myTickets', 'FAQ', and 'Categories'. A 'Submit a request' button and a user profile icon are also present. The breadcrumb trail reads 'TAB > Application & Technical Support > Barcode Scanning'. The main heading is 'Using TABTracking', updated 7 months ago. A search bar is located on the right. Below the heading is a link: 'Have more questions? [Submit a request](#)'. On the left is a sidebar menu with categories: Home, Application & Technical Support, Barcode Scanning (with sub-items: Memor 10 Recovery Mode, Extract a .zip first before copying files, Datalogic User Guide 2016, How To Install TABTracking, TABTracking Prerequisites, Tips and Tricks and USB bits, Unboxing the Memor 10), Using TABTracking, Attachments & Viewer, FusionRMS, Install & Upgrade, and Label Design & Printing. The main content area features a video titled 'Barcode Scanning with TABTracking and a Memor 10'. The video description states: 'This video gives a running overview of how to navigate the Datalogic Memor 10 and the TABTracking scanning App for Android. It gives the basics on setting defaults, launching the app, configuring for use, performing scans and reviewing the scanned items prior to importing into FusionRMS.' The video thumbnail shows a hand scanning a barcode on a list of items. The video player includes a 'Watch on YouTube' button and a 'Help' button.

Application Support

FusionRMS myTickets FAQ Categories

Submit a request

TAB > Application & Technical Support > Barcode Scanning

Using TABTracking

Updated 7 months ago

Search...

Have more questions? [Submit a request](#)

Home

Application & Technical Support

Barcode Scanning

- Memor 10 Recovery Mode
- Extract a .zip first before copying files
- Datalogic User Guide 2016
- How To Install TABTracking
- TABTracking Prerequisites
- Tips and Tricks and USB bits
- Unboxing the Memor 10

Using TABTracking

Attachments & Viewer

FusionRMS

Install & Upgrade

Label Design & Printing

Barcode Scanning with TABTracking and a Memor 10

This video gives a running overview of how to navigate the Datalogic Memor 10 and the TABTracking scanning App for Android. It gives the basics on setting defaults, launching the app, configuring for use, performing scans and reviewing the scanned items prior to importing into FusionRMS.

Using the TABTracking App on the Datalogic Me... Copy link

Watch on YouTube

Help

Training videos are available for items such as using the new “My Queries” feature.

The screenshot shows the TAB Application Support website. The top navigation bar includes the TAB logo, 'Application Support', and links for 'FusionRMS', 'myTickets', 'FAQ', and 'Categories'. A 'Submit a request' button and a user profile icon are also present. The breadcrumb trail reads 'TAB > Video Library > How To and Training Videos'. The main heading is 'My Queries', with a sub-heading 'Updated 7 months ago' and a search bar. A link to 'Submit a request' is provided. A left sidebar lists navigation options: Home, Application & Technical Support, FusionRMS, TABQUIK, Corporate Contacts, Video Library, How To and Training Videos, My Queries (highlighted), and Electronic Recordkeeping. The main content area features a video player with the title 'Get the right data to make decisions quickly and accurately.' and a description of the My Queries feature. The video player shows a screenshot of the software interface with a red play button overlay. A 'Help' button is located in the bottom right corner of the video player area.

Application Support

FusionRMS myTickets FAQ Categories

Submit a request

TAB > Video Library > How To and Training Videos

My Queries

Updated 7 months ago

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- Home
- Application & Technical Support
- FusionRMS
- TABQUIK
- Corporate Contacts
- Video Library
 - How To and Training Videos
 - [My Queries](#)
 - Electronic Recordkeeping

Get the right data to make decisions quickly and accurately.

My Queries provides insight into your data in seconds by incorporating a dynamic saved view of a specific dataset.

In this video we will focus on the My Queries feature. This feature is available to all customers using a greater version 10.1 in our web browser experience. It provides users with the power of data at a glance. The purpose of this feature is to provide users with an individualized and customized experience to expose data in a dynamic way when a query is saved. My Queries is different than a report based on a query that will always change based on the data attributes that may have been modified on a daily, weekly, or monthly basis.

tab My Queries

Copy link

Help